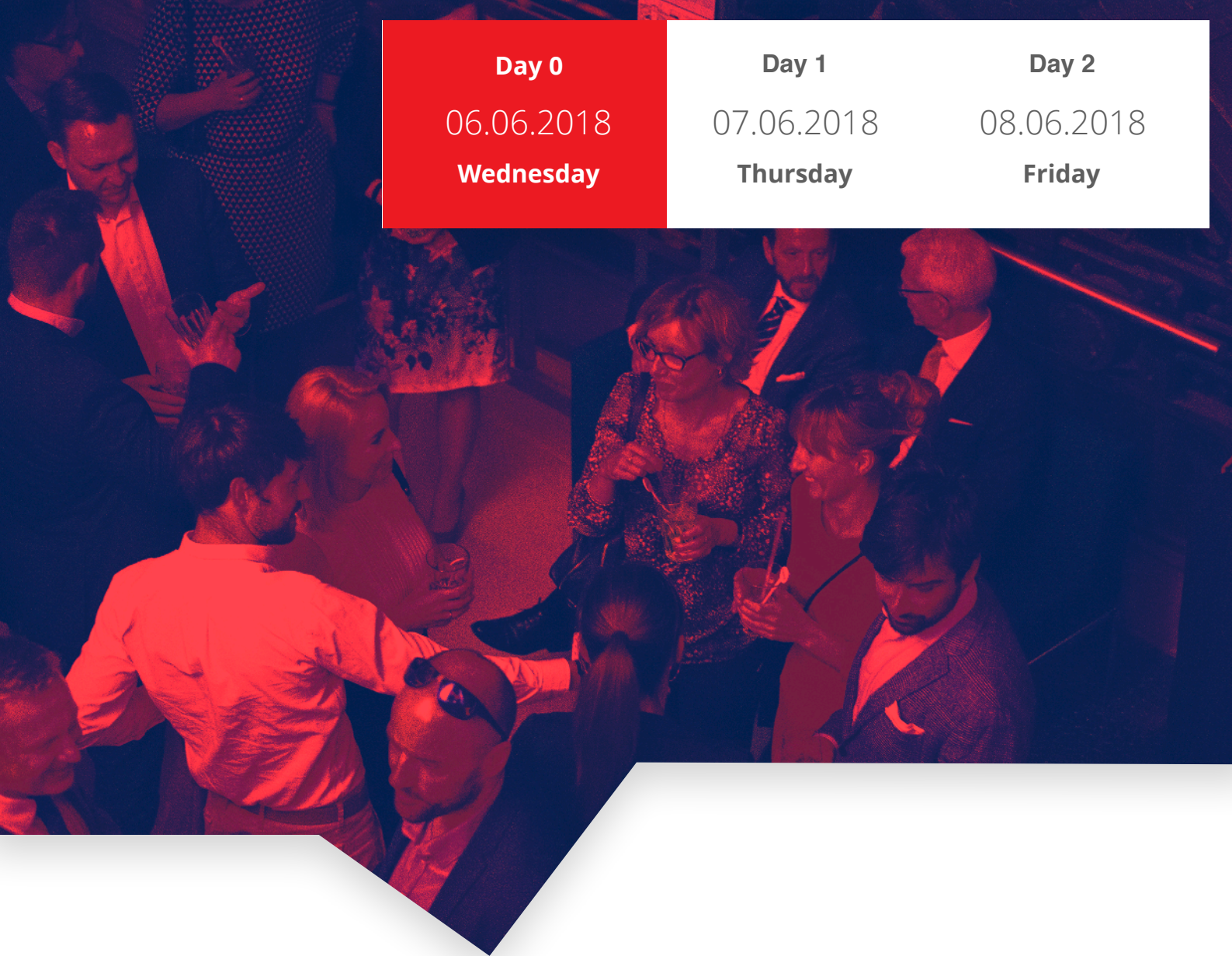


9th Annual ABS L Conference

Poland. The place to grow.
06–08.06.2018, Poznań



Day 0

06.06.2018

Wednesday

Day 1

07.06.2018

Thursday

Day 2

08.06.2018

Friday

ABSL

WELCOME COCKTAIL

20:00 - 23:00

Day 0
06.06.2018 Wednesday

Day 1
07.06.2018 Thursday

Day 2
08.06.2018 Friday

PLENARY SESSIONS

- 9:00 - 9:30 | REGISTRATION AND NETWORKING COFFEE
- 9:30 - 9:40 | Welcome remarks
- 9:40 - 9:50 | **Poland the place to grow**
Wojciech Popławski, Managing Director, Accenture Operations, VP ABSL

BUSINESS & MARKETS

- 9:50 - 10:10 | Reuven Gorsht, CEO, MoveSnap
- 10:10 - 10:55 | **Rethinking city competitiveness** (Intro plus panel discussion)
Moderator: Jeremy Kelly, Director of Global Research, JLL
Iwona Dudzińska, Managing Director Head of AML Operations for EMEA Regiona
Alok Sethi, EVP Technology & Operations, Franklin Templeton
- 10:55 - 11:15 | Simon Sammons, Global Offering Lead – Finance And Accounting, Accenture

- 11:15 - 11:45 | NETWORKING COFFEE BREAK

TECHNOLOGY

- 11:45 - 12:05 | **Digital Engagement**
Nick Good, Evp Product, Sage
- 12:05 - 12:55 | **The Real Future for European Sourcing now Automation is part of the Deal** (Intro plus panel discussion)
Moderator: Phil Fersht, CEO and Chief Analyst, HfS Research
Jolanta Gantkowska, Director of Operations, AMS
- 12:55 - 13:15 | **How AI Is Transforming Business Services?**
Carole O'murphy – Global Head Of Business Transformation Services, Capgemini
Piotr Grzywacz, VP Business Transformation Services, Capgemini

- 13:15 - 14:45 | NETWORKING LUNCH

PEOPLE

- 14:45 - 15:05 | **Standing Up For Diversity**
Anna Jakubowski, Supervisory Board Member, Millenium Bank
- 15:05 - 15:50 | **Enterprise Forward - creating total workforce agility**
Moderator: Rachid Schmitz, Director International Accounts of Randstad Sourceright
Maarten Hansson, Head of Workforce Strategy at Philips
Agnieszka Orłowska, Director, EMEA Customer Experience and Head of Wroclaw Site
- 15:50 - 17:00 | **Special Guest Speaker - Simon Sinek**
- 17:00 - 19:00 | OFF AGENDA NETWORKING EVENTS
- 21:30 - 2:00 | ABSL PARTY

Day 0
06.06.2018 Wednesday

Day 1
07.06.2018 Thursday

Day 2
08.06.2018 Friday

7:00 - 8:00

ABSL RUN

9:00 - 9:30

MORNING NETWORKING COFFEE

9:30 - 10:30

BUSINESS & MARKETS

TECHNOLOGY

PEOPLE

9:30 - 10:00

Investment climate

How cities can become the leaders in talent attraction?

Jacek Jaškowiak, Mayor of Poznań
Hanna Zdanowska, Mayor of Łódź

Artificial Intelligence:

How is AI transforming business services. Practical examples followed by cost-benefit analysis (customer experience, repurposing of staff, costs of implementation/maintenance).

HR Tech:

How can we use data and insights better for Talent Management- HR data analytics for dummies (predictive analytics? Can we foresee the future?).

10:00 - 10:30

Innovation

How to create an innovation ecosystem

Digital Communication Channels:

How does technology change the way we communicate and what is the impact on BSS? What are the direct/indirect implications.

Leadership:

"Touchless" management- are self managed teams the answer to effective leadership and enhanced collaboration?

10:30 - 11:00

NETWORKING COFFEE BREAK

11:00 - 12:00

BUSINESS & MARKETS

TECHNOLOGY

PEOPLE

11:00 - 11:30

Business models:

How technology is changing the way we should think about business models.

Piotr Grzywacz, VP Business Transformation Services, Capgemini

Blockchain:

Enabler for Digital Inclusion
Karolina Marzantowicz, CEE Chief Technology Officer

D&I:

How to close the gap and ensure effective use of the whole available talent pool?

11:30 - 12:00

Responsible business & business ethics:

Making a difference will soon become a key point of differentiation. What does being responsible mean to businesses in today world.

New technologies in non-BSS sector:

hands-on example of high-tech solutions/products. Purpose is to open the eyes of the audience to how advanced technology is.

Talent attraction

12:00 - 12:20

NETWORKING COFFEE BREAK

12:20 - 12:40

Plenary session

12:40 - 13:40

START-UP CHALLENGE FINALE

13:40 - 14:00

SUMMARY & CLOSING REMARKS

Contact 

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GET IN TOUCH

